

Frequently Asked Questions (FAQs) to Visit Nyungwe National Park

1. How can I access the park from Kigali?

It takes 5 to 6 hours to drive from Kigali to Nyungwe (213km to Uwinka Visitor Center) and (234km to Gisakura Visitor Center). 30-min helicopter flight or 40min flight from Kigali International Airport to Kamembe Airport and drive 1hour to Gisakura and 1h30 to Uwinka.

2. What are the prices to visit the park?

Prices are available at the park microsite: https://visitnyungwe.org/uwinka/ and there is a possibility to book from the platform.

3. How difficult are the hiking trails in the park?

Generally, hiking in Nyungwe National Park requires a certain level of physical fitness when you look at the elevation: 1600-2950m ABSL.

- Difficult: Most full and multi-day trails are at this level: Imbaraga trail, Uwinka trail, Kamiranzovu waterfall, Bigugu trail, Rukuzi trail, Cyinzove 3-day Hiking trail, Congo Nile Divide trail, Chimps tracking, chimp's habituation experience
- Moderate: Umuyove trail, Ndamabare trail, Irebero, Kamiranzovu trail, Umugote trail,
 Night walks, birdwatching, canopy walkway.
- o **Easy:** Buhoro trail, Igishigishigi trail.
- 4. What are the multi-day activities to visit if I want to stay longer in the park?

Nyungwe has two multi-treks: Cyinzobe 3-day trail https://www.youtube.com/watch?v=4xyDlv0EUQo&t=3s and the 50km Congo Nile Divide Trail with the duration of 3 to 4 days depending on personal fitness.

5. Where do I buy food in the park?

There are three coffee shops run by the park management. One at Uwinka Visitor Center in the middle of the park, another one at Gisakura Visitor Center, western gate of the park, and the last one at Gisovu in the far western North of the Park. You can order from guests.nyungwe@africanparks.org or call +250788317028

6. Are the activities self-guided?

All park activities are guided. There are 28 professional community freelance guides that await guests at both Uwinka and Gisakura Visitor Centers. This is to ensure ecotourists are provided with detailed information on park sustainable conservation and management.

7. How do I book the park activities?

The booking is done from the park microsite: https://visitnyungwe.org/book-now/ and our reservation office will assist in payment arrangements.

8. Can I pay with cash?

The park is implementing cashless policy. You can pay with DirectPay Online (DPO), credit cards, Transfer and Mobile Money.

9. Where do I stay in the park?

The park runs two guests houses of 15 rooms and two campsites. The first self-contained guesthouse is located at Uwinka visitor center with two single beds and one double. The second guesthouse is located at Gisovu, northern part of the park. One campsite at Uwinka and another one at Gisakura. Guests bring their own sleeping bags and mats. Tents are available for rent. More details are found here: https://visitnyungwe.org/uwinka/

10. How can I donate for the sustainable conservation of the park?

With community-supported conservation and the optimization of tourism and other sustainable revenue-generating activities, Nyungwe aims to be able to support healthy terrestrial ecosystems to benefit people long into the future.

You can help us invest in this vision by donating to African Parks today using the following link: https://www.africanparks.org/donate

11. Can children do all park activities?

Children can visit many activities in the park:

- 5 years and below: Free of charge
- o Between 6 and 12 Years old: Activity fees rate for children apply
- 13 years-old and above: Pay adult rates for entry fees and activities.
- Age limit for chimpanzee tracking and chimpanzee habituation experience: only 15
 years and above are allowed.

12. Can I use a drone in the park?

Yes. A permit is required to fly a drone recreationally or commercially in Rwanda. Permits are issued by the Rwanda Civil Aviation Authority, with an average processing time of 2 to 4 weeks (RPAS Activity Permit) or 2 months (RPAS Operator Certificate).

Check more details here: https://visitrwanda.com/facts/drones/

13. What is included in park entry fee?

- The entry fee covers all nature walk trails including waterfalls, except trails that take more than one day.
- The entry fee is payable by all day visitors as well as by overnight visitors.
- The fee reduces by 50% for the second and third nights, and then free for any subsequent nights for up to one week
- Visitors staying outside the park are considered 'day visitors' (unless staying in approved hospitality entity that the park has a signed agreement with) and will be required to pay the entry fee for the day they enter the park.